



**DR. RAM MANOHAR LOHIA INSTITUTE OF MEDICAL SCIENCES**

VIBHOOTI KHAND , GOMTI NAGAR, LUCKNOW- 226 010

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Ref. No. RMLIMS/MM(eq)/2021-22/2691

Date:- 18.10.2021

### **Tender Notice**

On-line offers are invited through BOQ Based GeM bidding from Manufacturer/Direct Importers/Authorized Distributors/Dealer/Accredited Agents for the supply & installation of Desktop Computer, Mono Laser Printer and UPS for the various departments in the Institute. The Vendors are required to submit their offer on GEM portal only in two bids system i.e. technical & financial bid as per norms of GeM portal.

For detailed information like Date of Submission and opening of bid etc., you may please visit the GeM portal [www.gem.gov.in](http://www.gem.gov.in) . The bid documents will also be available on our website [www.drrmlims.ac.in](http://www.drrmlims.ac.in) for reference only. The offer will be accepted On-Line only on GeM portal with terms and conditions as mentioned in GeM bidding documents.

**Director**

**BUYER SPECIFIC TERMS& CONDITIONS**

<b>CHECK LIST FOR BIDDERS</b>					
<b>S. No.</b>	<b>Details</b>	<b>Documents Required</b>	<b>Yes/No</b>	<b>From Page</b>	<b>To Page</b>
1	EMD @1% of estimated bid value	RTGS/NEFT detail			
2	EMD exemption as per norms of GeM	Category/ document to be enclosed			
3	OEM (Manufacturer) Authorization	Document			
4	Unconditional 05-years warranty including spare and other accessories as per specification	Declaration			
5	GST Certificate	Certificate			
6	Not blacklisted in last 05 years	Affidavit (Rs. 10 Stamp paper) (Acceptance as detailed in clause no-18 of Bid document)			
7	Declaration by OEM/ Principal Firm/ Bidder that the offered rates are lower than supplied to others	Affidavit (Rs. 10 Stamp paper) (Acceptance as detailed in clause no-8 of Bid document)			
8	Quoted product Latest State of Art technology	Declaration by bidder/OEM			
9	Availability of spares parts up to 10 years by OEM/Principal Firm	Declaration by OEM			
10	Bidders Turnover of last three years	CA certified/ document			
11	OEM Turnover of last three years	CA certified/ document			
12	Latest Performance certificate issued by End user for similar product	Latest Certificate issued by user			
13	OEM turnover of last three years	CA certified copy/document			
14	Justification of rate quoted	The firm may be required to facilitate the copy of supply order of other establishments (preferably Government) as mentioned in the installation list in the tender, to justify the tendered rates.			
15	Not under Liquidation	Declaration/ document			
16	Delivery	Declaration to deliver equipment within 45 days from the date of award of Contract.			
17	Performance Bank Guarantee (PBG)	@3% of ordered value			
18	Mandatory visit during Warranty period.	Acceptance by bidder for 04 mandatory preventive visits per Annum + unlimited breakdown calls			

19	Details of Service Centre	Document			
20	Acceptance of Buyer Specific Terms & Conditions	Declaration			
21	Any other documents	Documents			

Sr No.	Buyer specific Terms & Conditions
1.	<b>Documents in technical bid must be attached in chronological order as per Sr. No. (1 to 21) of Checklist. Submission of checklist is mandatory for bidders failing which tender is liable to be rejected.</b>
2.	Unconditional warranty / Guarantee for 5 years to be declared by OEM (Original Equipment Manufacturer)/bidder from the date of installation. The Warranty / Guarantee must cover all parts of the equipment including keyboard, mouse and rubber items, except consumable only. Datasheet of the product being quoted needs to be attached with technical bid document.
3.	An undertaking from the bidder/OEM that the quoted item is of the latest of technology and till date no revised or amended version has been launched and the spare parts will remain available for at least for next 10 years.
4.	Details of after sale service support should be provided which will include the followings: (a) Corresponding address of service centre (b) Telephone No.(Office) (c) Name of Authorized Service Engineers along with mobile number & e-mail address
5.	List of installations for the offered equipment/items only, instead of allied/other range of equipment/items in India along with latest performance report duly signed and stamped by the user(s) may be provided with the bid documents.
6.	Software upgradation, if needed, will be provided free of cost during warranty period.
7.	The firm may be required to facilitate the copy of supply order of other establishments (preferably Government) as mentioned in the installation list in the tender, to justify the tendered rates.
8.	The firm will provide an affidavit to this effect that <b><u>“THIS IS TO CERTIFY THAT THE RATES QUOTED for.....TO DR.RMLIMS, LUCKNOW IS THE LOWEST. WE HAVE NOT QUOTED/ SUPPLIED AT LESSER PRICE TO ANY ORGANISATION WITH THESE SPECIFICATIONS. IN CASE OF NON-SUPPLY IN INDIA, THE AFFIDAVIT TO THIS EFFECT WILL HAVE TO BE SUBMITTED BY THE FIRM. WE FURTHER AGREE THAT IF ANY PRICE DISCRIPANCY IS FOUND AT A LATER DATE, WE WILL BE LIABLE TO REFUND THE DIFFERENCE”.</u></b>
9.	Details for submission of EMD: (A) Earnest Money Deposit (EMD) shall be submitted in the form of RTGS/NEFT as per following details and receipt / proof of the same must be attached with the technical bid: (a) Account Number- <b>177301088888888</b> (b) Name of Account – Director, Dr.Ram Manohar Lohia Institute of Medical Sciences, Gomti Nagar, Lucknow (c) Name of Bank and Branch – Indian Overseas Bank, VibhutiKhand, Gomti Nagar, Luknow, U.P.-226010 (d) IFSC Code- IOBA0001773 For online refund of EMD,

	<p>B. Following details are be provided by the bidders in technical bid:</p> <p>(a) Bid number  (b) Name of equipment  (c) Amount of EMD  (d) Name of Bank and Branch  (e) IFSC Code  (f) Name of account  (g) Account number in which EMD amount is to be credited  (h) UTR Number  (i) Copy of Cancelled Cheque</p> <p>i. In non-compliance of terms &amp; conditions of the tender and/or supply order, EMD may be forfeited.  ii. The EMD of unsuccessful bidder will be released after the supply is matured.  iii. The EMD of successful bidder will be released after execution of supply order satisfactorily.  iv. No interest will be paid on EMD amount of successful/ unsuccessful bidders.</p>
10.	<b>The cost of Quoted item/ unit should be inclusive of all accessories as per detail given the specification and detailed specification of equipment/ unit should also be mention on the quote.</b>
11.	Delivery date at destination taking into cognizance of transit facilities will be 45-days from the time of generation of contract on GeM portal. This contractual delivery date/period should be inclusive of all the lead-time. <b><u>The delivery date, as mentioned in the supply order will be binding and have to abide by vendors.</u></b>
12.	The bidder shall specify after sales services facilities within the Guarantee/Warranty period. The warranty period will be extended twice of the period during which the instruments/items remain out of order.
13.	The bidder shall also confirm the Installation, Commissioning, Demonstration and Training, if required, to the concerned department under intimation to the Joint Director (MM) of the Institute.
14.	The Institute reserves the right to cancel/reject the bid without assigning any reason thereof.
15.	Any action on the part of the bidder to influence anybody of the Institute will lead to rejection of the bid.
16.	Notwithstanding any other provision, the terms & conditions and any other items given in the Purchase order will be treated as binding with “Errors & omission Expected” basis. However, if the supplier notices any mistake in the contentions of the order, he must bring the same to the notice of the Institute and seek clarifications. Supplier will have to bear the responsibility for failure to take this action.
17.	The Institute may in writing make any revision or change in the purchase order for quantities originally ordered. If any such revisions/changes affect the price or delivery, the same shall be subject to the adjustment of price/delivery, where requires on a reasonable basis by mutual agreement in writing which should be communicated.
18.	The bidder should not have been blacklisted or debarred by any Central/State Government/agency of Central/Sate Government/Public Sector Undertaking/Regulatory Authority of India at the time of submission of this bid. Bidder must upload undertaking to this effect with their technical bid.
19.	<p><b><u>PBG:-</u></b></p> <ul style="list-style-type: none"> <li>• The tenderer shall furnish performance bank guarantee/FDR (as security money) @3% of order value in favour of Director Dr.RMLIMS, Lucknow at the time of installation of the equipment/goods/ items and the period of PBG/FDR shall be effective from the date of installation of the equipment/items upto 03 months after the end date of warranty period.</li> <li>• PBG/FDR will be returned to the firm after 03 months of satisfactory completion of warranty period (60 months).</li> </ul>

20.	<p>Earnest Money be paid through RTGS/NEFT only, as per details mentioned on point no.9, above.</p> <p>I. Non-compliance of terms &amp; conditions of the bid and/or supply order may amount forfeiture of EMD.</p> <p>II. The EMD of unsuccessful bidder will be released once the bid is finalized.</p> <p>The EMD of successful bidder will be released after execution of supply order satisfactorily.</p>
21.	<p>If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience</p>
22.	<p>Unless otherwise specified in the order, the order price shall remain firm and will not be subject to escalation of any description during the pendency of the order, notwithstanding the change in the cost of materials, labor and/or variations in taxes, duties and other levies on raw materials and components that may take place while the order is under execution even if the execution of the order is delayed beyond the completion date specified in the order for any reason whatsoever.</p>
23.	<p>For all items or materials, the price should be on F.O.R. Dr.RMLIMS, Lko Central Stores basis inclusive of all levies and duties wherever applicable which should be indicated clearly. The rates of <b>GST</b> should be clearly indicated along with HSN code wherever chargeable.</p>
24.	<p>All items or materials shall be supplied by the bidders whose bid is accepted, strictly in accordance with the specifications, drawings, data sheets, other attachments and conditions stated any alterations of those conditions shall not be made without the consent of the Institute in writing which must be obtained before any work against the order is commenced.</p> <p>All material furnished by the seller pursuant to this order (irrespective of whether engineering, design data or other information has been furnished, reviewed or approved by the Institute) will be guaranteed to the best quality of their respective kind (unless otherwise specifically authorized in writing by the Institute) and shall be free from faulty design (to the extent such design is not furnished to the Institute) workmanship and materials, and to be of sufficient size and capacity and of proper materials so as to fulfill in all respects with all operating conditions, if any , specified in this order.</p>
25.	<p>The Equipment supplied shall carry an <b>unconditional standard warranty for 5 years (60 months)</b> to be declared by OEM from the date of satisfactory Installation and commissioning of the equipment. If any trouble or defect originating with the design, materials, workmanship or operating characteristics of any materials arise at any time from the date of Installation, the same shall promptly as possible make such alteration, repairs and replacement as soon as notified thereof, the seller shall at his own expenses and as promptly as may be necessary to permit the materials functional in accordance with the specification and to fulfill the foregoing guarantee/ warranty.</p>
26.	<p>The Institute may at his option, remove such defective materials at the seller's expense in which event the seller shall, without any cost to the Dr.RMLIMS, Lko and as promptly as possible, furnish and install proper materials, repaired or replaced materials shall be similarly guaranteed for a period as per OEM not less than 12 (twelve) months. However, the basic spirit of warranty &amp; guaranty of the equipment as per bid, will remain unchanged.</p>
27.	<p>In the event of materials supplied do not meet the specifications and are not in accordance with the drawings, data sheets or the terms of this supply order, rectification is required at site, the DR.RMLIMS shall notify to the seller giving full details of differences. The seller shall attend the site, within 03 days of receipt of such notice to meet with representative of the DR.RMLIMS for the action required to correct the deficiency.</p>
28.	<p>If the seller fails to attend meeting at site within the time prescribed above, the Dr.RMLIMS shall immediately get the same rectified the work/materials and seller shall reimburse the Institute all</p>

	costs and expenses incurred by the DR.RMLIMS in removing such trouble or defect.
<b>29.</b>	100% payments shall be released subject to satisfactory report /installation report of materials ( <b>whichever is applicable</b> ). Performance bank guarantee @ <b>3%</b> of the ordered value shall have to be submitted before processing for release of payment.
<b>30.</b>	Time delivery as mentioned in Purchase order shall be the essence of the order and no variation shall be permitted except with prior consent in writing from Buyer.
<b>31.</b>	In the event of delay in making delivery on the part of the vendor, it will be at buyer's discretion to receive delivery with a reduction in price of the article/ or equipment/ items.
<b>32.</b>	Forced majeure shall mean and be limited to the Following: (a) Any war/hostilities. (b) Any riot or civil communication. (c) Any earthquake, flood tempest, lightning or other natural physical disaster Any strike, or lock-out (only those exceeding ten continuous days in duration) affecting the performance of the seller's obligation.
<b>33.</b>	The seller shall advise the DR.RMLIMS by e-mail, for and followed by registered letter duly certified by Local Chamber of Commerce of Statuary authorities the beginning and end of the above causes of delay within 7 (seven) days of occurrence and cessation of such Forced Majeure conditions, in the event of delay lasting over one month, if arising our causes of Force Majeure, the Dr. RMLIMS reserves the right to cancel the order and the provisions governing termination state under articles shall apply. For delays arising out of Forced Majeure, the seller shall not claim extension in completion date for a period exceeding the period of delay attributable to the causes of Force Majeure and neither the DR.RMLIMS nor the seller shall be liable to pay extra costs provided it is mutually established that Force Majeure conditions did exist. The seller shall categorically specify the extent of Force Majeure conditions prevalent in his works (such as power restriction etc.) at the time of submitting the bid and whether the same have taken into consideration or not in the quotations. In the event of delay delivery and/or unsatisfactory manufacturing progress and supply, the DR.RMLIMS has the right to cancel the purchase order as whole or in part without liability for cancellation charges. In the event of rejection of non-confirming goods, the vendor shall be allowed, without any extension of delivery time to correct the non-conformities, should however the vendor fail to do so within stipulated time, the DR.RMLIMS may cancel the order.
<b>34.</b>	No Payment shall be made for rejected material nor would the bidder be entitled to claim for such items.
<b>35.</b>	Rejected items would be removed by the supplier from the site within two weeks of the date of rejection at their own cost. In case they are not removed they will be auctioned at the risk and responsibilities of the suppliers without any further notice.
<b>36.</b>	In the case of not honoring the supply order, Dr. Ram Manohar Lohiya Institute of Medical Sciences, Lucknow, will have the right to impose penalty as deemed fit to resort to make purchase at the suppliers cost and risk may forfeit his security to make purchase at the suppliers cost and risk.
<b>37.</b>	In the case of non-supply of stores within stipulated period, it will be at the discretion of the Dr. Ram Manohar Lohiya Institute of Medical Sciences, Lucknow to accept delivery with late delivery clause @ 0.5% per week or part of the week of delayed supply period not exceeding 10% of the order value for indigenous item
<b>38.</b>	All disputes and questions, if any, arise between the Institute and the bidder out of or in connection with the terms and conditions contained herein or as to the construction of application thereof, or the respective rights and obligations of the parties there under or as to any clause or thing herein contained or by reason of the supply or failure or refusal to supply any material or as to any other matter in any way relating to this offer shall be decided by the Director of the Institute and when the decision would not be accepted by the bidder, then the matter shall be referred to the chairman of the Institute as sole Arbitrator. The chairman of the Institute may appoint any suitable Arbitrator whose decision dully approved by the Chairman of the Institute shall be final and binding upon

	both parties and subject to adjudication of Lucknow Court. Place for arbitration shall be at Lucknow (U.P.), India. Venue of such arbitration proceedings shall be the Institute. Arbitration and conciliation Act 1996 and rules made there under shall be applied to the proceedings under this clause.
<b>39.</b>	<b>The firm will attach GST</b> Registration certificate in technical bid failing which tender is liable to be rejected.
<b>40.</b>	The Manufacturer or their representative will ensure a proper after sales service as per our requirement from time to time, against the guarantee/warranty clause as per terms and conditions agreed under negotiations would be provided at our Institute without fail. Any negligence on this account shall be the sole responsibility of manufacturer/ vendor and the liability for compensation will be fixed by the Institute. An undertaking from the manufacturer that in the event of change of Indian Agent, the new agent will be providing warranty and services on similar terms and conditions or the manufacturer himself undertakes the responsibility of proving the satisfactory after sales services under such events. If the equipment/items is not rectified by the firm and the equipment/items is under breakdown for certain period, the Institute will impose the penalty clause for that period as deemed fit (twice the period, equipment remained breakdown).
<b>41.</b>	Comprehensive offer would be finalized before placement of order either on comprehensive with spare /consumables/accessories including labour charges) up to expected life span of the equipment/items by the Institute.
<b>42.</b>	As per Institute's requirement and bid terms, the equipment needs to remain functional for 05 years warranty.
<b>43.</b>	Upload Manufacturer authorization: Wherever Authorized Distributors are submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.
<b>44.</b>	Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings should not be bankrupt. Bidder to upload undertaking to this effect with bid.
<b>45.</b>	End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.
<b>46.</b>	Scope of supply (Bid price to include all cost components): Supply Installation Testing and Commissioning of Goods.
<b>47.</b>	Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March,2021, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criterion.
<b>48.</b>	OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March,2021, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for these

	<p>criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.</p> <ul style="list-style-type: none"> <li>• If, OEM Turnover is not available, the bidder may give an affidavit regarding turnover of its OEM.</li> </ul>
<b>49.</b>	<p><b>IMPORTED PRODUCTS:</b> In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.</p>
<b>50.</b>	<p>In imported and high cost equipment, ILC (Indian Letter of Credit) may be allowed subject to Institute decision.</p>
<b>51.</b>	<p><b>Availability of Service Centres:</b> Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.</p>
<b>52.</b>	<p>Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.</p>
<b>53.</b>	<p>To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): Bidder should upload all certificates and brochure along with the technical bid at the time of participation.</p>
<b>54.</b>	<p>Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning &amp; testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.</p>
<b>55.</b>	<p>Installation, Commissioning, Testing, Configuration, Training (if any - whichever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.</p>
<b>56.</b>	<p>Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope all the components related to the equipment (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking).</p>
<b>57.</b>	<p><b>OPTIONAL SITE VISIT:</b></p> <p>1. The Bidder is advised to visit and examine the installation site and its surroundings and obtain for itself on its own responsibility all information that may be necessary for preparing the Bid. The</p>



	<p>costs of visiting the site shall be borne by the Bidder. If the site visit required for the installation of the equipment/machine by the bidder</p> <p>2. The Bidder representative shall be allowed entry upon consignee premises for such visits, only upon the express conditions that the Bidder will release and indemnify the Buyer and Consignee against all liabilities arising out of such visit including death or injury, loss or damage to property, and any other loss, damage, costs, and expenses incurred as a result of such visit.</p> <p>3. The Bidder shall not be entitled to hold any claim against Buyer for noncompliance due to lack of any kind of pre-requisite information as it is the sole responsibility of the Bidder to obtain all the necessary information with regard to site, surrounding, working conditions, weather etc. on its own before submission of the bid.</p>
<b>58.</b>	Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.
<b>59.</b>	Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 3% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.
<b>60.</b>	The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria: (i) Single order of at least 35% of estimated bid value; or (ii) Two orders of at least 20% each of estimated bid value; or (iii) Three orders of at least 15% each of estimated bid value. Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion.
<b>61.</b>	While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.
<b>62.</b>	<b>Scope of Supply &amp; Demonstration:-</b> Supply, installation testing & commission as well as demonstration & application training 3-10 days depending on usage & application shall be on account of bidder.

## **ESSENTIAL CRITERIA**

1. Demonstration at hospital premises at OEM cost, on demand of Technical Evaluation Committee, if required.
2. Installation process should be performed by OEM trained service engineer/ service representative on OEM's letter head/ service report, with a mandatory provision of providing preventive service visits of OEM trained service engineer/ service representative quarterly per year till completion of warranty period (i.e. 20 visits for first five years).
3. The installation process must be completed by the OEM/ Service provider within 30 days of supply.
4. The accessories/ consumables utilized during the period of installation process should be taken care FOC by OEM/ Service provider.
5. **Equipment/Items should have brand name / model number embossed/ etched on the equipment/items.**
6. In case of technical snag/ failure/ breakdown, the response time for Inspection should be within 24 Hour and repair within 3 days, otherwise provide a standby machine until the period of recovery of breakdown of the unit. Failing which will attract penal action as per the decision of the University.
7. **The page of technical bid should be numbered and checklist should be duly filled as per the annexure and should be in accordance with the format, otherwise it may be the reason for disqualification.**
8. All the technical specifications accepted in the compliance statement must be supported by **Original Literature from the firm/ O.E.M with Numbering/ Highlighting as per below mentioned format for the compliance statement.**

<b>S. No.</b>	<b>Technical Specification</b>	<b>Compliance Yes / No</b>	<b>Page No. in the proposal submitted where documentary evidence is enclosed as per bid Specs with highlighting, Numbering &amp; flagging</b>
1			
2			

9. Should be quoted with 5-year comprehensive warranty (including keyboard, mouse and all spares).
10. Warranty should include all spares/accessories including preventive maintenance kits, UPS batteries(01 year) etc.
11. Rate of consumable, if any, should be quoted separately and they will also be fixed for five years. These should not include any spares/accessories.
12. The Manufacturer or its Indian subsidiary /Direct Importers/ Authorized Distributors / Dealers / Accredited Agents with original authorization letter mentioning authorization for sales as well as after sales services will be eligible for participation in bids.
13. In case of any false information / statement / document found in the bid, such bids shall be liable for rejection and respective bidder shall solely be responsible for the same.
14. Product Catalogue:- Brochure / Catalogue of quoted product to be attached compulsorily .
15. Required certification as per specification of quoted item to be attached compulsorily.

## Specification Of Items (bid id no. GEM/2021/B/1605585)

<b>Desktop Computer</b>		
S.No	Feature	Description
	➤ Processor	Intel Core i5-10 <sup>th</sup> generation 10500 or higher processor, 3.1 Ghz. or higher base frequency, Min 6 cores.
	➤ Chipset	Compatible Chipset based OEM Motherboard, with support for PCI express x16 .
	Memory	8 GB RAM, expandable to 64 GB, DDR IV-2666 or higher, minimum 2 DIMM slots.
	➤ Hard Disk	1 TB HDD , 7200 rpm Hard Drive
	➤ Optical Drive (Optional)	Dual layer DVD RW with Controller( optional)
	➤ Ethernet	NIC 10/100/1000 with IP v4 and v6 support; Wake on LAN
	➤ Graphics	Integrated / Discreet / Dedicated HD Graphics
	➤ Monitor	Display Panel: 21.5" or higher TFT/ LED Back lit monitor having 1920*1080 resolution or more
	➤ Slots	1 Serial Port, audio slots., min 4 PCI expansion slots ( including PCIe x1/PCIe x4/PCIe x16 slots. One M.2 port (optional)
	➤ Ports	08 USB ports or more (including min. 3 USB 3.0 ports)
	➤ Keyboard	OEM USB keyboard with Rupee Symbol
	➤ Mouse	USB 2.0 OEM Optical Scroll Mouse with 2 buttons and one scroll wheel
	➤ Cabinet(form Factor)	13 L or higher with inbuilt attached speakers in CPU
	➤ Power Supply	Min 200 Watts or more; SMPS.
	➤ Operating System	OEM Preloaded Windows 10 home or higher.
	➤ Compliance and Certification	As per industry standard for PC & TCO 7.0 for monitor. Drivers should be freely available on OEM's website and should be supplied in media along with PC. ROHS complaint & Latest BEE/Energy 5 star certified.
	➤	1-Desktop must be of Business series (No Home / Consumer series shall be acceptable). 2-The quoted make should be within the top five makes as per the latest Gartner report list.
	➤ Warranty	5 Years OEM
<b><u>Mono Laser Printer Specification</u></b>		
	➤ Print Technology	: Laser
	➤ Processor Speed	: 1200 MHz or more
	➤ Memory	: 256 MB or Higher
	➤ Print Speed	: 35 PPM or Higher
	➤ Print Quality	: 1200 X 1200 DPI Better
	➤ Duty Cycle	: Min 75000 pages
	➤ Connectivity Standard	: High Speed USB 2.0 or Higher
	➤ Duplex Printing	: Automatic
	➤ Media Size	: A4, Legal, Letter or Higher
	➤ Tray	: Standard.
	➤ Type of Cartridge	: Composite Cartridge
	➤ Warranty	: 5 Years OEM
<b><u>UPS</u></b>		

	<ul style="list-style-type: none"> <li>➤ <b>Rating in VA- 600 VA or higher</b></li> <li>➤ <b>Backup Time- 15 min or Higher</b></li> <li>➤ <b>Technology- MOSFET-PWM</b></li> <li>➤ <b>Type of Battery- SMF-VRLA</b></li> <li>➤ <b>Input Voltage-160V to 280V</b></li> <li>➤ <b>Output Voltage-220V+/-8%</b></li> <li>➤ <b>Warranty – 5 years ( Excluding UPS Batteries)</b></li> </ul>
➤	<b>All hardware items including printers(excluding UPS batteries) will be covered under 5 years comprehensive on site warranty. Batteries warranty for one year.</b>